



## EnvisionWare Streamlines Service at Austin Public Library

As planning ramped-up for Austin Public Library's new state-of-the-art Central location, the Library needed a partner they could rely on for self-service solutions. Upon careful consideration of their options, Austin selected EnvisionWare as a trusted vendor partner.

Austin is a growing and creative city. The Central Library and 20 branch locations draw over 600,000 users from around the community. From author events, musical performances and cooking demonstrations to creative writing camps and workshops, the Library is a creative and cultural hub for people of all ages.

EnvisionWare self-service solutions include PC Reservation® and LPT:One™, EnvisionWare's computer and print management solutions, as well as MobilePrint Service™ for remote patron printing and printing with personal devices in the library. Solutions also include SIP2SSL™, which was developed in response to Austin's requirement for encryption of the clear text patron information in SIP2.

### ENVISIONWARE PRODUCTS IN AUSTIN PUBLIC LIBRARY

EnvisionWare® Suite™

- PC Reservation®
- LPT:One™

MobilePrint Service™

EnvisionWare® eCommerce Services™ Self-Service Solutions

EnvisionWare® eCommerce Services™ Staff Solutions

Coin/Bill Acceptor (CBA™)

EnvisionWare® Enterprise Reporter™

SIP2SSL™

*"EnvisionWare has helped us simplify computer access and fine payments with integration into the ILS."*

To streamline payment, Austin Public Library also selected EnvisionWare® eCommerce Services™ and Coin and Bill Acceptor (CBA™) for patron self-service, as well as staff eCommerce for point of sale transactions and staff-assisted fine and fee payment.

The new solutions were installed at Austin's Central Library before rolling out to all 20 branch locations throughout the Austin community.

"Austin's libraries are as vibrant as the communities they support," said EnvisionWare co-Founder and CEO Mike Monk. "We're pleased that our solutions are helping to connect patrons to the services they need as efficiently as possible."



*Austin Central Library's interior and Roof Garden.*