CUSTOMERS IN THE SPOTLIGHT

Product Usability and Staff Expertise Clinch It for Kalamazoo

When choosing to migrate from their existing computer and financial management software, Kalamazoo Public Library (KPL) turned to their ILS vendor, SirsiDynix, for assistance. Through a strategic partnership, Kalamazoo selected the EnvisionWare® Suite™ of integrated self-service and efficiency products.

The Suite includes PC Reservation® and LPT:One™ for computer and print management, as well as Launch Command™, a customizable, touch-screen self service station for patrons. Kalamazoo also selected EnvisionWare's suite of financial management products, including eCommerce Services™ for payments of fines and fees, the Staff Transaction Station (STS)™ for point of sale services, and Barcode Plus® for copier payments.

To centralize and manage these systems and the computers, Kalamazoo staff will have access to EnvisionWare's Authentication and Accounting Module (AAM)™ and Central Management™ software, which provide real-time viewing and management of the host computers, centralized management of PC Reservation and financial reporting, and the ability to host user accounts in an ILS or other database.

"KPL is thrilled to have made the switch to EnvisionWare!" said Kevin King, head of Patron Services at Kalamazoo Public Library. "We experienced only minor bumps during the installation process and our staff was able to learn the system with little training. This is a testament to the product's usability as well as the expertise of the EnvisionWare staff."

ENVISIONWARE®
Enriching Public Library Service Inside and Out

ENVISIONWARE PRODUCTS IN KALAMAZOO PUBLIC LIBRARY (KPL)

EnvisionWare® Suite™
- PC Reservation®
- LPT:One™

Launch Command™

EnvisionWare® eCommerce Services™

Staff Transaction Station (STS)™

BarcodePlus®

Authentication and Accounting Module (AAM)™

EnvisionWare® Central Management™

For more information, please visit **www.envisionware.com**

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