Jericho Library Makes Self-Service a Breeze

When Jericho Library in New York installed EnvisionWare's PC Reservation® and LPT:One™, it was the beginning of a self-service journey that would lead integration, ease and efficiency for both patrons and staff.

Extremely impressed by EnvisionWare's responsiveness and reliability with computer and print management, Jericho approached EnvisionWare for assistance with their eCommerce services. This enabled the library to integrate their eCommerce staff and patron functionality with their existing EnvisionWare products.

From there, the library forged ahead with EnvisionWare for circulation and self-service integration, installing OneStop™ with the EnvisionWare® RFID Software Suite™ and gradually migrating away from their existing RFID vendor. With OneStop, Jericho's patrons have a single interface for self check out, computer booking, print release, self service fine payment, account management and more.

The library went on to integrate their print management services and expand their digital and mobile services with the Library Document Station™ for digitizing and printing and EnvisionWare's new MobilePrint Service™ for printing on-the-go from mobile devices and personal computers.

"Our partnership with EnvisionWare, which was advocated and strongly supported by Library Director Barbara Kessler, enables us to fully integrate self-service throughout the library," said Jericho Library IT Administrator Carlos Munozospina. "This approach makes it easier for patrons to use these services. It's also much more efficient for staff to have a single vendor to rely on for installation, service and support."

ENVISIONWARE PRODUCTS IN JERICHO LIBRARY

PC Reservation®

LPT:One™

EnvisionWare® eCommerce Services™

OneStop™

Library Document Station™

MobilePrint Service™

Authentication and Accounting Module (AAM)™

EnvisionWare® RFID Software Suite™

EnvisionWare® Branch Manager™

For more information, please visit **www.envisionware.com**

ENVISIONWARE®
Enriching Public Library Service Inside and Out