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HP PrinterOn Accessibility Conformance Report

EN 301 549 Edition
VPAT® Version 2.3EU — December 2018

Product Description: HP PrinterOn is a print framework solution that allows users to print on printers located on disparate networks without installing drivers and without a difficult setup or complicated configuration.

Date: September 15, 2019

Contact information: www.printeron.com/support/contact-support.html
support@printeron.com

Notes: HP PrinterOn products covered by this report include:

- HP PrinterOn Enterprise Configuration Manager
- HP PrinterOn PrintWhere
- HP PrinterOn Mobile apps for iOS® and Android®
- HP PrinterOn agent software embedded on HP and third-party printers
- HP PrinterOn PDF-based product documentation

Evaluation Methods Used: Testing for this report is based on general product knowledge.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included in report
Web Content Accessibility Guidelines 2.1 at https://www.w3.org/TR/WCAG21/	Level A Level AA
EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe, - V2.1.2 (2018-08) at: https://www.etsi.org/deliver/etsi_en/301500_301599/301549/02.01.02_60/en_301549v020102p.pdf	Yes

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

1 WCAG 2.1 Conformance Report

Tables 1 and 2 document the products conformance with all of the following:

- Chapter 9 - Web
- Chapter 10 - Non-Web documents
- Section 11.2.1- Non-Web Software (excluding closed functionality)
- Section 11.2.2 - Non-Web Software (closed functionality)

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the .

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p>1.1.1 Non-text Content (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.1.1 (Web) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 	<p>Web: Supports with minor exceptions</p> <p>Electronic Docs: Supports</p> <p>Software: Supports with minor exceptions</p> <p>Closed: Not applicable</p> <p>Authoring Tool: Not applicable</p>	<p>Web: Non-text content is limited to icons. A small number of these may lack Alt text. These instances will be tracked as defects and fixed in a future release.</p> <p>Electronic Docs: All non-text content is explained by the accompanying text.</p> <p>Software: Non-text content is limited to icons. A small number of these may lack Alt text. These instances will be tracked as defects and fixed in a future release.</p> <p>Closed:</p> <p>Authoring Tool:</p>
<p>1.2.1 Audio-only and Video-only (Prerecorded) (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.1.1 (Web) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 	<p>Web: Not applicable</p> <p>Electronic Docs: Not applicable</p> <p>Software: Not applicable</p> <p>Closed: Not applicable</p> <p>Authoring Tool: Not applicable</p>	<p>Web:</p> <p>Electronic Docs:</p> <p>Software:</p> <p>Closed:</p> <p>Authoring Tool:</p>
<p>1.2.2 Captions (Prerecorded) (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.1.1 (Web) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 	<p>Web: Not applicable</p> <p>Electronic Docs: Not applicable</p> <p>Software: Not applicable</p> <p>Closed: Not applicable</p> <p>Authoring Tool: Not applicable</p>	<p>Web:</p> <p>Electronic Docs:</p> <p>Software:</p> <p>Closed:</p> <p>Authoring Tool:</p>

Criteria	Conformance Level	Remarks and Explanations
<p>1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.1.1.1 (Web) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) 	<p>Web: Not applicable</p> <p>Electronic Docs: Not applicable</p> <p>Software: Not applicable</p> <p>Closed: Not applicable</p> <p>Authoring Tool: Not applicable</p>	<p>Web:</p> <p>Electronic Docs:</p> <p>Software:</p> <p>Closed:</p> <p>Authoring Tool:</p>
<p>1.3.1 Info and Relationships (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.1.1.1 (Web) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Software: Supports</p> <p>Closed: Not applicable</p> <p>Authoring Tool: Not applicable</p>	<p>Web: HP PrinterOn's implementation is not expected to interfere with Assistive Technology components being able to read functional text.</p> <p>Electronic Docs:</p> <p>Software: HP PrinterOn's implementation is not expected to interfere with Assistive Technology components being able to read functional text.</p> <p>Closed:</p> <p>Authoring Tool:</p>
<p>1.3.2 Meaningful Sequence (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.1.1.1 (Web) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Software: Supports</p> <p>Closed: Not applicable</p> <p>Authoring Tool: Not applicable</p>	<p>Web: HP PrinterOn's implementation is not expected to interfere with Assistive Technology components being able to read functional text.</p> <p>Electronic Docs:</p> <p>Software: HP PrinterOn's implementation is not expected to interfere with Assistive Technology components being able to read functional text.</p> <p>Closed:</p> <p>Authoring Tool:</p>

Criteria	Conformance Level	Remarks and Explanations
<p>1.3.3 Sensory Characteristics (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.1.1.1 (Web) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Software: Supports</p> <p>Closed: Not applicable</p> <p>Authoring Tool: Not applicable</p>	<p>Web: HP PrinterOn's implementation is not expected to interfere with Assistive Technology components being able to read functional text.</p> <p>Electronic Docs:</p> <p>Software: HP PrinterOn's implementation is not expected to interfere with Assistive Technology components being able to read functional text.</p> <p>Closed:</p> <p>Authoring Tool:</p>
<p>1.4.1 Use of Color (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.1.1.1 (Web) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Software: Supports</p> <p>Closed: Not applicable</p> <p>Authoring Tool: Not applicable</p>	<p>Web: Color is only used to augment information; context is enough to understand the information in all cases.</p> <p>Electronic Docs: Color is only used to augment information; context is enough to understand the information in all cases. Color used to identify special information is also used with textual content such as "Note" or "Important".</p> <p>Software: Color is only used to augment information; context is enough to understand the information in all cases.</p> <p>Closed:</p> <p>Authoring Tool:</p>
<p>1.4.2 Audio Control (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.1.1.1 (Web) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) 	<p>Web: Not applicable</p> <p>Electronic Docs: Not applicable</p> <p>Software: Not applicable</p> <p>Closed: Not applicable</p> <p>Authoring Tool: Not applicable</p>	<p>Web:</p> <p>Electronic Docs:</p> <p>Software:</p> <p>Closed:</p> <p>Authoring Tool:</p>

Criteria	Conformance Level	Remarks and Explanations
<p>2.1.1 Keyboard (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.1.1.1 (Web) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Software: Supports</p> <p>Closed: Not applicable</p> <p>Authoring Tool: Not applicable</p>	<p>Web: HP PrinterOn Web and Release Stations are accessed through a standard web browser. It supports accessibility features provided by the operating system and browser used. For example, drop-down selections can be made with the keyboard.</p> <p>Electronic Docs: Product documentation PDFs can be navigated using Arrow or Page Up/Page Down keys.</p> <p>Software: HP PrinterOn PrintWhere and HP PrinterOn Mobile apps support accessibility features provided by the operating system used.</p> <p>Closed:</p> <p>Authoring Tool:</p>
<p>2.1.2 No Keyboard Trap (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.1.2 (Web) 10.2.1.2 (Non-web document) 11.2.1.2 (Open Functionality Software) 11.2.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Software: Supports</p> <p>Closed: Not applicable</p> <p>Authoring Tool: Not applicable</p>	<p>Web: HP PrinterOn apps require no non-standard keyboard keys to navigate or to enter/exit a UI component.</p> <p>Electronic Docs: Product documentation PDFs can be navigated using Arrow or Page Up/Page Down keys.</p> <p>Software: HP PrinterOn apps require no non-standard keyboard keys to navigate or to enter/exit a UI component.</p> <p>Closed:</p> <p>Authoring Tool:</p>
<p>2.1.4 Character Key Shortcuts (Level A 2.1 only)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.1.4 (Web) 10.2.1.4 (Non-web document) 11.2.1.4.1 (Open Functionality Software) 11.2.1.4.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) 	<p>Web: Not applicable</p> <p>Electronic Docs: Not applicable</p> <p>Software: Not applicable</p> <p>Closed: Not applicable</p> <p>Authoring Tool: Not applicable</p>	<p>Web:</p> <p>Electronic Docs:</p> <p>Software:</p> <p>Closed:</p> <p>Authoring Tool:</p>

Criteria	Conformance Level	Remarks and Explanations
<p>2.2.1 Timing Adjustable (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.2.1 (Web) • 10.2.2.1 (Non-web document) • 11.2.2.1 (Open Functionality Software) • 11.2.2.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 	<p>Web: Not applicable</p> <p>Electronic Docs: Not applicable</p> <p>Software: Not applicable</p> <p>Closed: Not applicable</p> <p>Authoring Tool: Not applicable</p>	<p>Web:</p> <p>Electronic Docs:</p> <p>Software:</p> <p>Closed:</p> <p>Authoring Tool:</p>
<p>2.2.2 Pause, Stop, Hide (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.2.2 (Web) • 10.2.2.2 (Non-web document) • 11.2.2.2 (Open Functionality Software) • 11.2.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 	<p>Web: Not applicable</p> <p>Electronic Docs: Not applicable</p> <p>Software: Not applicable</p> <p>Closed: Not applicable</p> <p>Authoring Tool: Not applicable</p>	<p>Web:</p> <p>Electronic Docs:</p> <p>Software:</p> <p>Closed:</p> <p>Authoring Tool:</p>
<p>2.3.1 Three Flashes or Below Threshold (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.3.1 (Web) • 10.2.3.1 (Non-web document) • 11.2.3.1 (Open Functionality Software) • 11.2.3.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Software: Supports</p> <p>Closed: Not applicable</p> <p>Authoring Tool: Not applicable</p>	<p>Web:</p> <p>Electronic Docs:</p> <p>Software:</p> <p>Closed:</p> <p>Authoring Tool:</p>

Criteria	Conformance Level	Remarks and Explanations
<p>2.4.1 Bypass Blocks (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.4.1 (Web) • 10.2.4.1 (Non-web document) – Does not apply • 11.2.4.1 (Open Functionality Software) – Does not apply • 11.2.4.1 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 	<p>Web: Does not support</p> <p>Electronic Docs: Does not support</p> <p>Software: Does not support</p> <p>Closed: Not applicable</p> <p>Authoring Tool: Not applicable</p>	<p>Web:</p> <p>Electronic Docs:</p> <p>Software:</p> <p>Closed:</p> <p>Authoring Tool:</p>
<p>2.4.2 Page Titled (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.4.2 (Web) • 10.2.4.2 (Non-web document) • 11.2.4.2 (Open Functionality Software) - Does not apply • 11.2.4.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Software: Supports</p> <p>Closed: Not applicable</p> <p>Authoring Tool: Not applicable</p>	<p>Web:</p> <p>Electronic Docs:</p> <p>Software:</p> <p>Closed:</p> <p>Authoring Tool:</p>
<p>2.4.3 Focus Order (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.4.3 (Web) • 10.2.4.3 (Non-web document) • 11.2.4.3 (Open Functionality Software) • 11.2.4.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 	<p>Web: Supports with minor exceptions</p> <p>Electronic Docs: Not applicable</p> <p>Software: Supports with minor exceptions</p> <p>Closed: Not applicable</p> <p>Authoring Tool: Not applicable</p>	<p>Web: A very small number of user interface elements are non-compliant. These instances will be tracked as defects and fixed in a future release.</p> <p>Electronic Docs:</p> <p>Software: A very small number of user interface elements are non-compliant. These instances will be tracked as defects and fixed in a future release.</p> <p>Closed:</p> <p>Authoring Tool:</p>

Criteria	Conformance Level	Remarks and Explanations
<p>2.4.4 Link Purpose (In Context) (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.4.4 (Web) • 10.2.4.4 (Non-web document) • 11.2.4.4 (Open Functionality Software) • 11.2.4.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Software: Supports</p> <p>Closed: Not applicable</p> <p>Authoring Tool: Not applicable</p>	<p>Web:</p> <p>Electronic Docs:</p> <p>Software:</p> <p>Closed:</p> <p>Authoring Tool:</p>
<p>2.5.1 Pointer Gestures (Level A 2.1 only)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.5.1 (Web) • 10.2.5.1 (Non-web document) • 11.2.5.1 (Open Functionality Software) • 11.2.5.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 	<p>Web: Not applicable</p> <p>Electronic Docs: Not applicable</p> <p>Software: Not applicable</p> <p>Closed: Not applicable</p> <p>Authoring Tool: Not applicable</p>	<p>Web:</p> <p>Electronic Docs:</p> <p>Software:</p> <p>Closed:</p> <p>Authoring Tool:</p>
<p>2.5.2 Pointer Cancellation (Level A 2.1 only)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.5.2 (Web) • 10.2.5.2 (Non-web document) • 11.2.5.2 (Open Functionality Software) • 11.2.5.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Not applicable</p> <p>Software: Supports</p> <p>Closed: Not applicable</p> <p>Authoring Tool: Not applicable</p>	<p>Web:</p> <p>Electronic Docs:</p> <p>Software:</p> <p>Closed:</p> <p>Authoring Tool:</p>

Criteria	Conformance Level	Remarks and Explanations
<p>2.5.3 Label in Name (Level A 2.1 only)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.5.3 (Web) • 10.2.5.3 (Non-web document) • 11.2.5.3 (Open Functionality Software) • 11.2.5.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Not applicable</p> <p>Software: Supports</p> <p>Closed: Not applicable</p> <p>Authoring Tool: Not applicable</p>	<p>Web:</p> <p>Electronic Docs:</p> <p>Software:</p> <p>Closed:</p> <p>Authoring Tool:</p>
<p>2.5.4 Motion Actuation (Level A 2.1 only)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.5.4 (Web) • 10.2.5.4 (Non-web document) • 11.2.5.4 (Open Functionality Software) • 11.2.5.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 	<p>Web: Not applicable</p> <p>Electronic Docs: Not applicable</p> <p>Software: Not applicable</p> <p>Closed: Not applicable</p> <p>Authoring Tool: Not applicable</p>	<p>Web:</p> <p>Electronic Docs:</p> <p>Software:</p> <p>Closed:</p> <p>Authoring Tool:</p>
<p>3.1.1 Language of Page (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.1.1 (Web) • 10.3.1.1 (Non-web document) • 11.3.1.1.1 (Open Functionality Software) • 11.3.1.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Does not support</p> <p>Software: Supports</p> <p>Closed: Not applicable</p> <p>Authoring Tool: Not applicable</p>	<p>Web:</p> <p>Electronic Docs:</p> <p>Software:</p> <p>Closed:</p> <p>Authoring Tool:</p>

Criteria	Conformance Level	Remarks and Explanations
<p>3.2.1 On Focus (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.3.2.1 (Web) 10.3.2.1 (Non-web document) 11.3.2.1 (Open Functionality Software) 11.3.2.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Not applicable</p> <p>Software: Supports</p> <p>Closed: Not applicable</p> <p>Authoring Tool: Not applicable</p>	<p>Web:</p> <p>Electronic Docs:</p> <p>Software:</p> <p>Closed:</p> <p>Authoring Tool:</p>
<p>3.2.2 On Input (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.3.2.2 (Web) 10.3.2.2 (Non-web document) 11.3.2.2 (Open Functionality Software) 11.3.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Not applicable</p> <p>Software: Supports</p> <p>Closed: Not applicable</p> <p>Authoring Tool: Not applicable</p>	<p>Web:</p> <p>Electronic Docs:</p> <p>Software:</p> <p>Closed:</p> <p>Authoring Tool:</p>
<p>3.3.1 Error Identification (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.3.3.1 (Web) 10.3.3.1 (Non-web document) 11.3.3.1.1 (Open Functionality Software) 11.3.3.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Not applicable</p> <p>Software: Supports</p> <p>Closed: Not applicable</p> <p>Authoring Tool: Not applicable</p>	<p>Web: All errors are described to the user in text.</p> <p>Electronic Docs:</p> <p>Software: All errors are described to the user in text.</p> <p>Closed:</p> <p>Authoring Tool:</p>

Criteria	Conformance Level	Remarks and Explanations
<p>3.3.2 Labels or Instructions (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.3.3.2 (Web) 10.3.3.2 (Non-web document) 11.3.3.2 (Open Functionality Software) 11.3.3.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Not applicable</p> <p>Software: Supports</p> <p>Closed: Not applicable</p> <p>Authoring Tool: Not applicable</p>	<p>Web: Labels or instructions are presented when the user must provide input.</p> <p>Electronic Docs:</p> <p>Software: Labels or instructions are presented when the user must provide input.</p> <p>Closed:</p> <p>Authoring Tool:</p>
<p>4.1.1 Parsing (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.4.1.1 (Web) 10.4.1.1 (Non-web document) 11.4.1.1.1 (Open Functionality Software) 11.4.1.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Not applicable</p> <p>Software: Not applicable</p> <p>Closed: Not applicable</p> <p>Authoring Tool: Not applicable</p>	<p>Web:</p> <p>Electronic Docs:</p> <p>Software:</p> <p>Closed:</p> <p>Authoring Tool:</p>
<p>4.1.2 Name, Role, Value (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.4.1.2 (Web) 10.4.1.2 (Non-web document) 11.4.1.2.1 (Open Functionality Software) 11.4.1.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Not applicable</p> <p>Software: Supports</p> <p>Closed: Not applicable</p> <p>Authoring Tool: Not applicable</p>	<p>Web:</p> <p>Electronic Docs:</p> <p>Software:</p> <p>Closed:</p> <p>Authoring Tool:</p>

Table 2: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p>1.1.1 Captions (live) (Level AA)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.2.4 (Web) • 10.1.2.4 (Non-web document) • 11.1.2.4 (Open Functionality Software) • 11.1.2.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 	<p>Web: Not applicable</p> <p>Electronic Docs: Not applicable</p> <p>Software: Not applicable</p> <p>Closed: Not applicable</p> <p>Authoring Tool: Not applicable</p>	<p>Web:</p> <p>Electronic Docs:</p> <p>Software:</p> <p>Closed:</p> <p>Authoring Tool:</p>
<p>1.2.5 Audio Description (Prerecorded) (Level AA)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.2.5 (Web) • 10.1.2.5 (Non-web document) • 11.1.2.5 (Open Functionality Software) • 11.1.2.5 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 	<p>Web: Not applicable</p> <p>Electronic Docs: Not applicable</p> <p>Software: Not applicable</p> <p>Closed: Not applicable</p> <p>Authoring Tool: Not applicable</p>	<p>Web:</p> <p>Electronic Docs:</p> <p>Software:</p> <p>Closed:</p> <p>Authoring Tool:</p>

Criteria	Conformance Level	Remarks and Explanations
<p>1.3.4 Orientation (Level AA 2.1 only)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.3.4 (Web) • 10.1.3.4 (Non-web document) • 11.1.3.4 (Open Functionality Software) • 11.1.3.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 	<p>Web: Not applicable</p> <p>Electronic Docs: Not applicable</p> <p>Software: Partially supports</p> <p>Closed: Not applicable</p> <p>Authoring Tool: Not applicable</p>	<p>Web:</p> <p>Electronic Docs:</p> <p>Software: The orientation of the HP PrinterOn Mobile Apps for Android and iOS on mobile phones are displayed in portrait orientation only. On tablets, the orientation can be changed.</p> <p>Closed:</p> <p>Authoring Tool:</p>
<p>1.3.5 Identify Input Purpose (Level AA 2.1 only)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.3.5 (Web) • 10.1.3.4 (Non-web document) • 11.1.3.5 (Open Functionality Software) • 11.1.3.5 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 	<p>Web: Not applicable</p> <p>Electronic Docs: Not applicable</p> <p>Software: Not applicable</p> <p>Closed: Not applicable</p> <p>Authoring Tool: Not applicable</p>	<p>Web:</p> <p>Electronic Docs:</p> <p>Software:</p> <p>Closed:</p> <p>Authoring Tool:</p>
<p>1.4.3 Contrast (Minimum) (Level AA)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.3 (Web) • 10.1.4.3 (Non-web document) • 11.1.4.3 (Open Functionality Software) • 11.1.4.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Software: Supports</p> <p>Closed: Not applicable</p> <p>Authoring Tool: Not applicable</p>	<p>Web:</p> <p>Electronic Docs:</p> <p>Software:</p> <p>Closed:</p> <p>Authoring Tool:</p>

Criteria	Conformance Level	Remarks and Explanations
<p>1.4.4 Resize text (Level AA)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.1.4.4 (Web) 10.1.4.4 (Non-web document) 11.1.4.4.1 (Open Functionality Software) 11.1.4.4.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Software: Supports</p> <p>Closed: Not applicable</p> <p>Authoring Tool: Not applicable</p>	<p>Web: Limited only by the browser. The Web Print interface can be scaled by the browser. Scalability of release agent software on printers is dependent on the printer.</p> <p>Electronic Docs: The PDF documentation is produced in a fixed font size. However, the document can be scaled in a browser window or Adobe Reader.</p> <p>Software: Scalability is reliant on the OS on which the app resides.</p> <p>Closed:</p> <p>Authoring Tool:</p>
<p>1.4.5 Images of Text (Level AA)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.1.4.5 (Web) 10.1.4.5 (Non-web document) 11.1.4.5.1 (Open Functionality Software) 11.1.4.5.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) 	<p>Web: Not applicable</p> <p>Electronic Docs: Not applicable</p> <p>Software: Not applicable</p> <p>Closed: Not applicable</p> <p>Authoring Tool: Not applicable</p>	<p>Web:</p> <p>Electronic Docs:</p> <p>Software:</p> <p>Closed:</p> <p>Authoring Tool:</p>
<p>1.4.10 Reflow (Level AA 2.1 only)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.1.4.10 (Web) 10.1.4.10 (Non-web document) 11.1.4.10.1 (Open Functionality Software) 11.1.4.10.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Software: Supports</p> <p>Closed: Not applicable</p> <p>Authoring Tool: Not applicable</p>	<p>Web:</p> <p>Electronic Docs:</p> <p>Software:</p> <p>Closed:</p> <p>Authoring Tool:</p>

Criteria	Conformance Level	Remarks and Explanations
<p>1.4.11 Non-text Contrast (Level AA 2.1 only)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.11 (Web) • 10.1.4.11 (Non-web document) • 11.1.4.11 (Open Functionality Software) • 11.1.4.11 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Software: Supports</p> <p>Closed: Not applicable</p> <p>Authoring Tool: Not applicable</p>	<p>Web:</p> <p>Electronic Docs:</p> <p>Software:</p> <p>Closed:</p> <p>Authoring Tool:</p>
<p>1.4.12 Text Spacing (Level AA 2.1 only)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.12 (Web) • 10.1.4.12 (Non-web document) • 11.1.4.12 (Open Functionality Software) • 11.1.4.12 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Software: Supports</p> <p>Closed: Not applicable</p> <p>Authoring Tool: Not applicable</p>	<p>Web:</p> <p>Electronic Docs:</p> <p>Software:</p> <p>Closed:</p> <p>Authoring Tool:</p>
<p>1.4.13 Content on Hover or Focus (Level AA 2.1 only)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.13 (Web) • 10.1.4.13 (Non-web document) • 11.1.4.13 (Open Functionality Software) • 11.1.4.13 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Not applicable</p> <p>Software: N/</p> <p>Closed: Not applicable</p> <p>Authoring Tool: Not applicable</p>	<p>Web:</p> <p>Electronic Docs:</p> <p>Software:</p> <p>Closed:</p> <p>Authoring Tool:</p>

Criteria	Conformance Level	Remarks and Explanations
<p>2.4.5 Multiple Ways (Level AA)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.4.5 (Web) • 10.2.4.5 (Non-web document) – Does not apply • 11.2.4.5 (Open Functionality Software) – Does not apply • 11.2.4.5 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 	<p>Web: Does not support</p> <p>Electronic Docs: Does not support</p> <p>Software: Does not support</p> <p>Closed: Not applicable</p> <p>Authoring Tool: Not applicable</p>	<p>Web:</p> <p>Electronic Docs:</p> <p>Software:</p> <p>Closed:</p> <p>Authoring Tool:</p>
<p>2.4.6 Headings and Labels (Level AA)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.4.6 (Web) • 10.2.4.6 (Non-web document) • 11.2.4.6 (Open Functionality Software) • 11.2.4.6 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Software: Supports</p> <p>Closed: Not applicable</p> <p>Authoring Tool: Not applicable</p>	<p>Web:</p> <p>Electronic Docs:</p> <p>Software:</p> <p>Closed:</p> <p>Authoring Tool:</p>
<p>2.4.7 Focus Visible (Level AA)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.4.7 (Web) • 10.2.4.7 (Non-web document) • 11.2.4.7 (Open Functionality Software) • 11.2.4.7 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Not applicable</p> <p>Software: Supports</p> <p>Closed: Not applicable</p> <p>Authoring Tool: Not applicable</p>	<p>Web:</p> <p>Electronic Docs:</p> <p>Software:</p> <p>Closed:</p> <p>Authoring Tool:</p>

Criteria	Conformance Level	Remarks and Explanations
<p>3.1.2 Language of Parts (Level AA)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.1.2 (Web) • 10.3.1.2 (Non-web document) • 11.3.1.2 (Open Functionality Software) – Does not apply • 11.3.1.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 	<p>Web: Does not support</p> <p>Electronic Docs: Does not support</p> <p>Software: Does not support</p> <p>Closed: Not applicable</p> <p>Authoring Tool: Not applicable</p>	<p>Web:</p> <p>Electronic Docs:</p> <p>Software:</p> <p>Closed:</p> <p>Authoring Tool:</p>

Criteria	Conformance Level	Remarks and Explanations
<p>3.2.3 Consistent Navigation (Level AA)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.2.3 (Web) • 10.3.2.3 (Non-web document) – Does not apply • 11.3.2.3 (Open Functionality Software) – Does not apply • 11.3.2.3 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Software: Supports</p> <p>Closed: Not applicable</p> <p>Authoring Tool: Not applicable</p>	<p>Web:</p> <p>Electronic Docs:</p> <p>Software:</p> <p>Closed:</p> <p>Authoring Tool:</p>
<p>3.2.4 Consistent Identification (Level AA)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.2.4 (Web) • 10.3.2.4 (Non-web document) – Does not apply • 11.3.2.4 (Open Functionality Software) – Does not apply • 11.3.2.4 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 	<p>Web: Partially supports</p> <p>Electronic Docs: Supports</p> <p>Software: Partially supports</p> <p>Closed: Not applicable</p> <p>Authoring Tool: Not applicable</p>	<p>Web: Efforts are made to keep UI elements consistent across a product. However, there are some instances where two components with a similar function may be presented inconsistently within the same product.</p> <p>Electronic Docs:</p> <p>Software: Efforts are made to keep UI elements consistent across a product. However, there are some instances where two components with a similar function may be presented inconsistently within the same product.</p> <p>Closed:</p> <p>Authoring Tool:</p>

Criteria	Conformance Level	Remarks and Explanations
<p>3.3.3 Error Suggestion (Level AA)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.3.3 (Web) • 10.3.3.3 (Non-web document) • 11.3.3.3 (Open Functionality Software) • 11.3.3.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Not applicable</p> <p>Software: Supports</p> <p>Closed: Not applicable</p> <p>Authoring Tool: Not applicable</p>	<p>Web:</p> <p>Electronic Docs:</p> <p>Software:</p> <p>Closed:</p> <p>Authoring Tool:</p>
<p>3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.3.4 (Web) • 10.3.3.4 (Non-web document) • 11.3.3.4 (Open Functionality Software) • 11.3.3.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Not applicable</p> <p>Software: Supports</p> <p>Closed: Not applicable</p> <p>Authoring Tool: Not applicable</p>	<p>Web:</p> <p>Electronic Docs:</p> <p>Software:</p> <p>Closed:</p> <p>Authoring Tool:</p>
<p>4.1.3 Status Messages (Level AA 2.1 only)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.4.1.3 (Web) • 10.4.1.3 (Non-web document) – Does not apply • 11.4.1.3 (Open Functionality Software) – Does not apply • 11.4.1.3 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 	<p>Web: Does not support</p> <p>Electronic Docs: Not applicable</p> <p>Software: Does not support</p> <p>Closed: Not applicable</p> <p>Authoring Tool: Not applicable</p>	<p>Web:</p> <p>Electronic Docs:</p> <p>Software:</p> <p>Closed:</p> <p>Authoring Tool:</p>

Table 3: Success Criteria, Level AAA

This product has not been tested against Level AAA conformance.

2 EN 301 549 Accessibility Conformance Report

Table 4: [Functional Performance Statements \(FPC\)](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Usage without vision	<p>Web: Conforms</p> <p>Electronic Docs: Conforms</p> <p>Software: Conforms</p>	<p>Readily available assistive technologies may be used with HP PrinterOn service. Users of assistive technology should contact their assistive technology vendor to assess the compatibility of specific assistive technology with web browsers and to learn how to adjust their settings to achieve optimal results.</p>
Usage with Limited vision	<p>Web: Conforms</p> <p>Electronic Docs: Conforms</p> <p>Software: Conforms</p>	<p>Readily available assistive technologies may be used with the HP PrinterOn service. Users of assistive technology should contact their assistive technology vendor to assess the compatibility of specific assistive technology with web browsers and to learn how to adjust their settings to achieve optimal results.</p>
Usage without perception of color	<p>Web: Conforms</p> <p>Electronic Docs: Conforms</p> <p>Software: Conforms</p>	<p>Color does is not the sole means of conveying information in HP PrinterOn products or product documentation.</p>
Usage without hearing	<p>Web: Conforms</p> <p>Electronic Docs: Conforms</p> <p>Software: Conforms</p>	<p>Audio cues are not used in HP PrinterOn products or product documentation.</p>

Criteria	Conformance Level	Remarks and Explanations
Usage with limited hearing	Web: Conforms Electronic Docs: Conforms Software: Conforms	Audio cues are not used in PrinterOn products or product documentation.
Usage without vocal capability	Web: Conforms Electronic Docs: Conforms Software: Conforms	Speech is not required to use HP PrinterOn products or product documentation.
Using with limited manipulation or strength	Web: Conforms Electronic Docs: Conforms Software: Conforms	:
Usage with limited reach	Web: Conforms Electronic Docs: Conforms Software: Conforms	
Minimize photosensitive seizure triggers	Web: Conforms Electronic Docs: Conforms Software: Conforms	
Usage with limited cognition	Web: Does not conform Electronic Docs: Does not conform Software: Does not conform	The HP PrinterOn software is intended to simplify the complexity of printing from mobile and network devices. However, HP makes no assertion that the software conforms to the requirements of this clause.
Privacy	Web: Does not conform Electronic Docs: Does not conform Software: Does not conform printeron	

Table 5: Non-web Documents

Notes:

Criteria	Conformance Level	Remarks and Explanations
10.0 General		
10.1.1.1 through 10.4.1.3	See Section 2. WCAG Conformance above	See information in WCAG section
10.5 Caption positioning	Not applicable	
10.6 Audio description timing	Not applicable	

Table 6: Software

Notes:

Criteria	Conformance Level	Remarks and Explanations
11.0 General	Heading cell – no response required	Heading cell – no response required
11.1.1.1 through 11.4.1.3	See Information in WCAG section above	
11.5 Interoperability with assistive technology	Heading cell – no response required	Heading cell – no response required
11.5.2.1 Platform accessibility service support for software that provides a user interface	See 11.3.2.5 through 11.3.2.17	See information in 11.3.2.5 through 11.3.2.17
11.5.2.3 Use of accessibility services	Conforms	HP PrinterOn's implementation is not expected to interfere with Assistive Technology components being able to read functional text.
11.5.2.4 Assistive technology	Not applicable	
11.5.2.5 Object information	Conforms	
11.5.2.6 Row, column, and headers	Conforms	
11.5.2.7 Values	Conforms	
11.5.2.8 Label relationships	Conforms	
11.5.2.9 Parent-child relationships	Conforms	
11.5.2.10 Text	Conforms	
11.5.2.11 List of available actions	Conforms	
11.5.2.12 Execution of available actions	Conforms	

Criteria	Conformance Level	Remarks and Explanations
11.5.2.13 Tracking of focus and selection attributes	Conforms	
11.5.2.14 Modification of focus and selection attributes	Conforms	
11.5.2.15 Change notification	Conforms	
11.5.2.16 Modifications of states and properties	Conforms	
11.5.2.17 Modifications of values and text	Conforms	
11.6 Documented accessibility usage		
11.6.1 User control of accessibility features	Not applicable	
11.6.2 No disruption of accessibility features	Not applicable	
11.7 User preferences	Not applicable	
11.8 Authoring tools		
11.8.1 Content technology		
11.8.2 Accessible content creation (if not authoring tool, enter "not applicable")	Not applicable	
11.8.3 Preservation of accessibility information in transformations	Not applicable	
11.8.4 Repair assistance	Not applicable	
11.8.5 Templates	Not applicable	

Table 7:

Notes:

Criteria	Conformance Level	Remarks and Explanations
12.1 Product documentation		
12.1.1 Accessibility and compatibility features	Not applicable	
12.1.2 Accessible documentation	See WCAG 2.x section	See information in WCAG section
12.2 Support Services		
12.2.2 Information on accessibility and compatibility features	Not applicable	
12.2.3 Effective communication	Not applicable	
12.2.4 Accessible documentation	See WCAG 2.x section	See information in WCAG section

Legal Disclaimer

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